

## NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

PLEASE REVIEW IT CAREFULLY

### Uses and Disclosures

#### Treatment

Your health information may be used by staff members or disclosed to other health care professionals for the purpose of evaluating your health, diagnosing medical conditions, and providing treatment. For example, results of laboratory tests and procedures will be available in your medical record to all health professionals who may provide treatment or who may be consulted by staff members.

#### Payment

Your health information may be used to seek payment from your health plan, from other sources of coverage such as an automobile insurer, or from credit card companies that you may use to pay for services. For example, your health plan may request and receive information on dates of service, the services provided, and the medical condition being treated.

#### Healthcare Operations

Your health information may be used as necessary to support the day-to-day activities and management of Guardian Urgent Care, LLC. For example, information on the services you received may be used to support budgeting and financial reporting, and activities to evaluate and promote quality.

#### Law Enforcement

Your health information may be disclosed to law enforcement agencies, without your permission, to support government audits and inspections, to facilitate law enforcement investigations, and to comply with government mandated reporting.

#### Public Health Reporting

Your health information may be disclosed to public health agencies as required by law. For example, we are required to report certain communicable diseases to the state's public health department.

#### Other use and disclosures require your authorization

Disclosure of your health information or its use for any purpose other than those listed above requires your specific written authorization. If you change your mind after authorizing a use or disclosure of your information you may submit a written revocation of the authorization. However, your decision to revoke the authorization will not affect or undo any use or disclosure of information that occurred before you notified us of your decision.

#### Additional Uses of Information

Appointment reminders. Your health information will be used by our staff to send you appointment reminders. We may also leave appointment reminder information on your answering machine, voice mail, or with a responsible adult at the number you have indicated to us. Lab results, x-ray, test results, and other pertinent information, including medical instruction and advice are left on work or home voice mail, answering machine, or with a responsible adult at the number you have indicated to us.

#### Information About Your Treatments

Your health information may be used to send you information on the treatment and management of your medical condition that you may find to be of interest.

## **Individual Rights.**

You have certain rights under the federal privacy standards. These include:

- the right to request restrictions on the use and disclosure of your protected health information
- the right to receive confidential communications concerning your medical condition and treatment
- the right to inspect and copy your protected health information
- the right to amend or submit corrections to your protected health information
- the right to receive an accounting of how and to whom your protected health information has been disclosed
- the right to receive a printed copy of this notice

## **Clinic's Duties**

We are required by law to maintain the privacy of your protected health information and to provide you with this notice of privacy practices.

We are also required to abide by the privacy policies and practices that are outlined in this notice.

## **Right to Revise Privacy Practices**

As permitted by law, we reserve the right to amend or modify our privacy policies and practices. These changes in our policies and practices may be required by changes in federal and state laws and regulations. Whatever reason for these revisions, we will provide you with a revised notice on your next office visit. The revised policies and practices will be applied to all protected health information that we maintain.

**Requests to Inspect Protected Health Information.** As permitted by federal regulation, we require that requests to inspect or copy protected health information be submitted in writing. You may obtain a form to request access to your records by contacting our office.

## **Complaints**

If you would like to submit a comment or complaint about our privacy practices, you may do so by sending a letter outlining your concerns to:

<b>Guardian Urgent Care, LLC.</b> One Broadway, #100 Denver, CO 80203	OR	Office of Civil Rights 1961 Stout Street, Room 1185 Denver, CO 80294-3538
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If you believe that your privacy rights have been violated, you should call the matter to our attention by sending a letter describing the cause of your concerns to the same address. You will not be penalized or otherwise retaliated against for filing a complaint.

## **Contact Person**

The name and address of the person you can contact for further information concerning our privacy practices is:

**Guardian Urgent Care, LLC.**  
One Broadway, #100  
Denver, CO 80203

## **Effective Date**

This notice is effective on August 15, 2006.